2020 EDELMAN-LINKEDIN B2B THOUGHT LEADERSHIP IMPACT STUDY





Three years of data make it clear – thought leadership is a powerful way to connect with B2B decision-makers.

KEY DIMENSIONS	DESCRIPTION	2017	2018	2019
Engagement	% of decision-makers who spend an hour or more per week engaging with thought leadership	51%	54%	53%
Quality	% of decision-makers who rate the quality of most of the thought leadership they read as very good or excellent	14%	16%	17%
Value	The % of decision-makers who say they gain valuable insights more than half the time from the thought leadership they consume	n/a	39%	34% 🔻
Brand Impact	How effective decision-makers say thought leadership is in enhancing their perceptions of an organization	86%	88%	88%
Sales Impact	How effective decision-makers say thought leadership is at influencing their purchasing decisions	n/a	50%	48%
Attribution	% of marketers who can tie thought leadership to sales and business wins	n/a	26%	15%

OVERARCHING THREE-YEAR TRENDS

- Most people who engage with thought leadership spend at least an hour a week
- There is relatively little high-quality content being produced
- When done well, thought leadership positively impacts brand perception and sales
- Marketers are not investing in doing thought leadership well and developing processes to measure its ROI

edelman.com/b2b-thought-leadership/





Decision-makers count on these insights even more than marketers, signaling a significant potential opportunity.

A MUST WHEN IT COMES TO TRUST



Of decision-makers agree on how effective thought leadership is at enhancing their perceptions of an organization

DECISION-MAKERS USE THOUGHT LEADERSHIP TO VET A COMPANY'S CAPABILITIES



Say an organization's thought leadership is a more trustworthy basis for assessing its capabilities and competencies than its marketing materials and product sheets

CONTENT THAT CAN SUPERCHARGE SALES

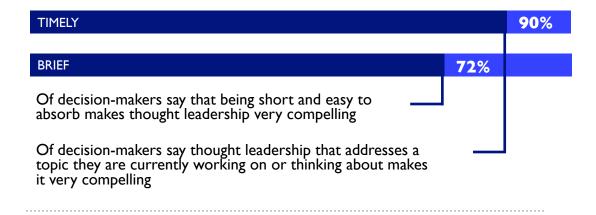


Of decision-makers agree on how effective thought leadership is at influencing their purchasing decisions

Brands must understand the keys to creating successful thought leadership, and the perils of missing out.

Top characteristics of high-value thought leadership content

- Explores potential challenges or new opportunities I had not considered before
- Points out things that I had overlooked in thinking or strategizing
- Includes guidance on how to respond to the issues raised



EFFECTIVE DISTRIBUTION IS A MUST

